



**RHP 10
June 30, 2016
Learning Collaborative Event**

**Thursday, June 30, 2016
8:00 a.m. – 4:00 p.m.
The Riley Center, 1701 W Boyce Ave, Fort Worth, TX 76115**

Presenters



Wayne Young
Senior Vice President, Operations & Administration
JPS Health Network

Wayne Young serves as Senior Vice President of Behavioral Health for JPS Health Network and Administrator of Trinity Springs and Trinity Springs Pavilion. As a leader in behavioral health services, Young is responsible for the full continuum of behavioral health and pastoral services. He also provides direction for the 1115 Texas Healthcare Transformation Waiver, with JPS serving as anchor for RHP 10. He serves as chair of the board of Mental Health Connection, chair of the American Hospital Association's Governing Council for the Psychiatric and Substance Abuse Services, and Chair of the HHSC Behavioral Health Advisory Committee.



Dianna Prachyl
Senior Vice President, Community Health
Chief Operating Officer, Acclaim
JPS Health Network

Dianna Prachyl is a lifelong Texan, having spent most of her life in the Dallas-Fort Worth area.

Dianna has been with JPS for five years. She came to JPS as the Executive Director of the Patient and Family Experience and was promoted to Vice President of Community Health in June of 2012. She has responsibility for primary and specialty care outpatient clinics.

Dianna was recently promoted to Senior Vice President, Community Health and Chief Operating Officer, Acclaim where she will retain her current population health responsibilities as well as new responsibilities as the COO of Acclaim our new physician group that will serve the patients at JPS.



Chris Wall, RN-BC, BSN
Behavioral Health Project Director
JPS Health Network

Chris Wall is the Behavioral Health Project Director at JPS Health Network and has worked there for the last 9 years. He is a registered nurse with an ANCC board certification in Psychiatric Nursing and Substance Abuse and has a Master's in Business Administration for Healthcare Administration. He also has experience with process improvement and currently holds a Lean Six Sigma Black Belt which has allowed him to pursue major wait time improvements in the Psychiatric Emergency Center at JPS Health Network and Reduce Readmissions with Long Acting Injectable Medications. His current focus is on integrated behavioral healthcare and virtual provider to provider consultation services within primary care.



Emily Berry
Clinical Research Manager
UT Southwestern Moncrief Cancer Institute

Emily Berry is the Clinical Research Manager at UT Southwestern Moncrief Cancer Institute. She is a graduate of Texas A&M University with a BS in Biomedical Science (2005) and MSPH in Epidemiology (2007). Focusing on improving population health delivery to medically underserved communities, Emily has assisted in the development and implementation of the Mobile Cancer Survivorship Program, Moncrief's 1115 Waiver project.



Marie Richards, M.Ed., PMP, Certified Professional HIT, EHR, HIE
Quality Improvement consultant, Behavioral Health
TMF Health Quality Institute

Marie Richards currently helps to guide medical practices towards improving patient care, based on performance data reviews. She has worked in healthcare IT as a project manager for many years. She guides practices to use and report quality improvement methods, success stories and address learning needs, as an employee of TMF Quality Improvement Organization for Texas (TMF). Working on contracts with Center for Medicare and Medicaid Services, TMF provides targeted technical assistance and engages providers and stakeholders in improvement initiatives through numerous Learning and Action Networks (LANs) across TX, OK, AR, MO and Puerto Rico.

Contact: Marie Richards, marie.richards@area-b.hcqis.org



Clifford Moy, MD
Behavioral Health Medical Director
TMF Health Quality Institute

Dr. Moy is the Behavioral Health Medical Director at TMF Quality Improvement Organization, working on federal and state projects. He is Board Certified in General Psychiatry, a Fellow of the American Psychiatric Association, and received his MD from the McGovern Medical School, formerly the University of Texas at Houston.

He served five years on the Malcolm Baldrige National Quality Award Board of Examiners four of which with the designation of Senior Examiner. During a decade of work with the Texas Department of Mental Health and Mental Retardation as Clinical Director at Austin State Hospital and Kerrville State Hospital, he led and participated in numerous QI projects.

Dr. Moy is the immediate past Chair of the AMA Council on Long Range Planning and Development, past Speaker of the TMA HOD, and long-time active participant at all levels of medical professional organizations including specialty societies.

Contact: Clifford Moy, Clifford.Moy@tmf.org



Joshua Cartwright, CQIA
Quality Improvement Consultant, Readmissions
TMF Health Quality Institute

Joshua Cartwright currently works with TMF Quality Improvement Organization as a Quality Improvement Consultant for Texas. He focuses on helping hospitals to reduce avoidable patient admissions/readmissions in the Dallas and Ft Worth areas. Joshua previously held quality data analyst and improvement positions with Central Texas Medical Center in San Marcos, Texas, and Southwest Transplant Alliance, the third largest organ procurement organization in the United States located in Dallas, Texas. Joshua earned an associate degree in science from El Centro College, a bachelor of science in business administration from Texas A&M University Commerce, and is currently working on his MBA from Texas A&M University Commerce. Joshua is certified in LEAN management, Six Sigma-Blackbelt, and a Certified Quality Improvement Associate – ASQ.

Joshua is most passionate about learning, research, quality improvement, and specifically better healthcare and outcomes for individuals throughout the world.

Contact: Joshua Cartwright, Joshua.Cartwright@area-B.hcqis.org



Semé Dewees-Cooper, MHA, MBA
Patient Centered Medical Home (PCMH) Project Manager
Community Health Administration
JPS Health Network

Semé has been with JPS Health Network since December of 2008. For the first several years she served as a Patient Liaison and then a Patient Care Ambassador helping patients navigate through the JPS system as well as assisting when they had problems.

Since January 2015, Semé has been PCMH Project Manager. In March 2015 JPS had 13 clinics recognized as PCMH Level 3 by NCQA (which is NCQA's highest recognition level.) She is currently leading efforts to help clinics evaluate their readiness to apply for continued recognition using NCQA's updated PCMH standards in 2017.

Prior to coming to JPS, Semé was a teacher of visually impaired and special needs students as well as an executive director of a nonprofit agency. She earned her Master's in Healthcare Administration in 2014 and completed an MBA in 2015 at the University of Texas in Arlington.



Karen Goodwin
Business Operations Analyst / DSRIP Project Manager
Community Health Administration
JPS Health Network

Karen has been with JPS Health Network since March 2013. She comes from a background in administration services across various private-sector industries with strong emphases on customer service and data management. She is passionate about making a positive impact in her community.

Karen is the project manager for the Integrated Finance DSRIP project which includes the development of a new payment model for providers using outcome-based payments instead of the traditional fee-for-service methodology focusing on the indigent population of Tarrant County. When not working with the team at JPS, Karen is a semi-professional musician who often can be found performing with various musical ensembles around North Texas.



Constance Jackson
Project Manager
JPS Health Network

Mrs. Constance Jackson is responsible for the overall direction, implementation, and completion of Delivery System Reform Incentive Payment (DSRIP) projects, and the centralized call center migration of primary care clinics. Mrs. Jackson joined the JPS team in November 2015.

Mrs. Jackson managed operational projects relative to the Planning, Design, Operational Readiness and Move Activation for the \$1.326 billion New Parkland Hospital Campus in Dallas, Texas. She hosted the site tours from visitors all over the country for the 2.1 million sq. ft. new hospital to include elected officials, and dignitaries. Mrs. Jackson has over 15 years of experience in the construction and healthcare industry.

Mrs. Jackson was the Office Mgr./ Project Coordinator in Ambulatory Services for Children's Medical Center Dallas where she managed renovation projects and the Ambulatory PRN float pool.

Mrs. Jackson is a member of National Assoc. of Professional Women (NAPW), and is actively pursuing her BBA Management at Northwood University in Cedar Hill, Texas.



Susan Reed, MS, MBA, MHA, BB
Manager of Population Health Analytics
Community Health Administration
JPS Health Network

Susan has been with JPS Health Network since August 2013. Her career encompasses many diverse occupations including food service operations, marketing management, transportation services, sales, and healthcare management. Four years ago, she became certified as a Lean Six Sigma Black Belt. Her training and background have served to reinforce the belief that continued process improvement is fundamental to both personal and professional success. Susan currently manages the Chronic Care / Diabetes DSRIP at JPS with a focus on improving the quality of health for our patient population with a diagnosis of Diabetes. When not educating staff on the correct way to measure blood pressure, Susan enjoys running with her two dogs, Bart and Bella.



Gail Warren
DSRIP Project Manager
Community Health Administration
JPS Health Network

Gail Warren is Project Manager for two of the DSRIP Projects supported through JPS Health Network, Care Connections for the Homeless and Community Connect. She has worked in healthcare for 8 years and enjoys providing assistance along with guidance to individuals who fall within the low-income or un-insured categories. She works with an inter-disciplinary team to provide innovative methods of offering care to our county's most vulnerable population. Gail has 20 years of experience working with under-represented populations and truly enjoys helping to bridge the gap among those that need primary and or specialty care. Gail received her Bachelor of Arts degree from Southwestern Oklahoma State University in 1992 and she is currently pursuing a dual Master's degree in Business Administration and Global Leadership.



Lori J. Muhr
DNP, MHSM / MHA, APRN-Rx
JPS Health Network – Sepsis DSRIP

Lori holds Master's degrees in Nursing, Health Service Management and Health Care Administration with certifications in Critical Care and Emergency Nursing. She is an Adult-Clinical Nurse Specialist and has recently completed her Doctorate in Nursing Practice. She is member of several professional nursing organizations as well as the International Honor Society of Nursing – Sigma Theta Tau.

Lori has over 25 years of experience in many different roles including manager, director, and nursing school instructor. For the last six years she has been working in Quality, Performance Improvement, and Patient Safety and has completed her Lean Six Sigma - Green Belt and Black Belt Certifications.

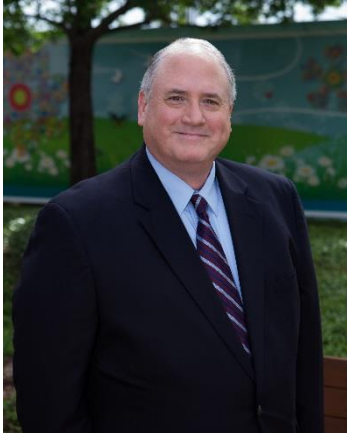
Lori was chosen as one of D-Magazine's 2015 top Advanced Practice Nurses in the DFW area. She has lead the Sepsis DSRIP project at JPS for the last three years and has reduced mortality and Length of Stay (LOS) in both the ICU and total LOS.



Maureen Milligan, PhD
President and CEO
Teaching Hospitals of Texas

Maureen is the President and CEO of the Teaching Hospitals of Texas, an association representing 17 public and non-profit hospitals and health systems in Texas. Before joining THOT in January 2013, Maureen served as the Director of the Texas Institute of Health Care Quality and Efficiency and Director of the Health Care Quality and Analytics, Research, Coordination and Support unit at the Texas Health and Human Services Commission. As Deputy Medicaid Director, Maureen successfully led the development and CMS negotiation of the original 1115 Texas Healthcare Transformation and Quality Improvement Program Waiver that resulting in Texas accessing \$39 billion in waiver funding over five years. She has served in various roles in her 16 years with the Commission including as Deputy Chief of Staff at HHSC, Deputy Director in Medicaid CHIP, and the manager of Health Plan Operations responsible for over three billion dollars in Medicaid and CHIP managed care contracts. Her work experience has focused on state and federal health care reform, state health care policy for Medicaid and indigent care, and Medicaid operational and contract management.

Prior to her time with the Commission, Maureen was on the faculty at the University of Texas Medical Branch at Galveston, teaching health care administration and economics as well as medical ethics. She has a bachelor's degree in economics, an M.A. from the Institute for Medical Humanities at UTMB, a Master's in Public Affairs from the Lyndon Baines Johnson School of Public Affairs at The University of Texas at Austin, and a Ph.D. in philosophy from Marquette University.



Pete Perialas Jr.
Chief Strategy Officer and Senior Vice President, Population Health
Children's Health

Pete joined the Children's Health team in February of 2015 and leads strategic activities designed to develop, deploy and extend technological and operational capabilities that advance the system's substantial investments in Population Health and consumer oriented, value-based health system integration. These solutions and capabilities support a wide array of Children's Health activities including and not limited to ACO/HMO products, care management and patient navigation, consumer-focused clinical integration across the entire Children's Health delivery network and also with adult and community partners.

Prior to joining Children's Health, Pete was the Chief Executive Officer of a large, Federally Qualified Health Center that achieved Level 3 Patient Centered Medical Home Status in 2010 and grew to be one of the 15 largest FQHC's in the nation. Before entering the health care industry, Pete served as the Chief Executive Officer of a privately held Neural Network Decision-Support Company in Austin, Texas and he held global leadership positions in banking and consumer finance for Computer Science Corporations.

Pete was also a pioneer in building decision-system infrastructure for the credit card and financial services industry, which included operational leadership positions with Discover Card and America Express.

In 2009, Pete was recognized as a Health Care Hero in Austin, for his work in non-profit health care access creation.

He holds a Bachelor's Degree from the University of Delaware and has served on a wide range of community Boards including Meals on Wheels, the United Way, regional and national HIE cooperatives, and several community-based health clinics.



Hunter Gatewood,
Owner, Signal Key Consulting
MSW, LCSW

Hunter Gatewood is a social worker and quality improvement educator and consultant. He specializes in the intersection of quality improvement methods, management skills and leadership development. His clients include primary care health centers, hospitals, health plans, medical groups, behavioral health agencies, grant-makers, an elementary school and a high school. Before working as a consultant, Hunter was Director of Health Improvement at San Francisco Health Plan. Prior to that he managed learning collaboratives for the California Health Care Safety Net Institute. His clinical experience includes social work and community case management for patients with high care needs related to homelessness, substance abuse, complex medical conditions and mental illness.