



RHP 9 & 10 Collaborative Connections – Impacting Care A Learning Collaborative Summit

Breakout Session 2 - Day 2: Tuesday, February 10, 2016

TOPIC: Category 3 – Care Transitions focused on Admissions/Readmissions (i.e., 30 day all cause readmissions and various sub-groups of readmissions)

FACILITATORS: Jim Bossert & PJ Pugh

This breakout session is focused on Category 3 – Care Transitions. This is an opportunity for providers to discuss care transition and transitions of care of the patient. A set of questions based on a variety of sources which include but are not limited to the responses from RHP 9 & 10 providers on the registration survey, RHP 10 Clinical Quality Committee and Needs Assessment Feedback, and ongoing RHP 9 provider feedback.

There are two types of questions for this topic:

- Data Collection and Management for Cat 3 at project level, regional level, & state level
- Project Evolution and Expansion

Instructions:

- **Read the questions on the back of this page.**
- **Select at least one question from data collection and management and one question from project evolution and expansion.**
- **Discuss and answer the question's selected.**
- **Make notes on the flipchart sheets regarding information for sharing with larger group.**

Timing:

- 5 min – logistics
- 20 minutes for discussion
- 35 minutes to present to team

DISCUSSION QUESTIONS

Data Collection and Management

1. How are you identifying your metrics?
2. What are key success factors to capturing and meeting your metrics?
3. How can you show for your projects value/ROI?
4. What have been your greatest challenges in capturing this data, how are you overcoming it?
5. What are your thoughts on how this could be measured at a regional or state level?
6. What would you find helpful to know from others on these metrics?

Project Evolution and Expansion

- a. How do we start showing the connections we are making? What is the impact? How do we quantify this impact beyond encounters or patients served?
- b. How do we start expanding or integrating what we are doing into normal operations to expand beyond 1115 waiver?
- c. What can we do to better build political capital? - What type of data would it take?
- d. What would it take for your organization to sustain the changes you have made, especially where you have incorporated or partnered with non-healthcare related organizations in order to provide continuity of care for your patients?