

RHP 9, 10, & 18

Collaborative Connections
Impacting Care

Texas 1115 Waiver



RHP 9, 10, & 18 present
Collaborative Connections – Impacting Care
A Learning Collaborative Summit
Wednesday, February 22 & Thursday, February 23, 2017

Presenter Profiles



Waivers Across the United States

Barbara Eyman

Barbara Eyman is the founder and Principal of Eyman Associates, a unique law firm operating at the intersection of health law and policy to help clients navigate and succeed in a rapidly transforming health care system. Since 1991, Barbara has assisted providers, trade associations, academic medical centers, health plans, states, and other health related organizations achieve their strategic goals through effective participation in a range of federal and state health care programs, including Medicaid, Medicare, the Children's Health Insurance Program, Health Benefits Exchanges, 340B drug discount program and 330 health center program. She has a long and successful track record in developing Medicaid initiatives to support the work of safety net providers, including disproportionate share hospitals (DSH) and other supplemental payment programs, graduate medical education (GME) payments, waiver-based coverage and payment programs, including Delivery System Reform Incentive Payment programs (DSRIPs), and alternative payment systems. Barbara has served as counsel to America's essential hospitals since 1991, advocating on behalf of essential hospitals before Congress and federal agencies, and developing legislation, regulations and other policy proposals and positions to help achieve the association's advocacy goals.



Texas Waiver Update

Ardas Khalsa

Ardas Khalsa is the Deputy Medicaid CHIP Director for the Healthcare Transformation Waiver at the Texas Health and Human Services Commission. She began this role in August 2014 and has worked with the Waiver since June 2012. The Waiver unit implements the Delivery System Reform Incentive Payment (DSRIP) program that is part of the Texas Medicaid Healthcare Transformation and Quality Improvement 1115 Waiver.

Ardas has served in various state-level positions with Texas Health and Human Services for over 12 years, as the Director of Healthcare Delivery Redesign at the Texas Department of State Health Services.

She also has extensive experience at the local level, including behavioral health systems of care, literacy education, and social services.

Ardas holds a Bachelor's Degree in Political Science and German from Berry College in Georgia and a Masters of Social Work Administration from the University of Texas at Austin.



Healthy North Texas Community Website/ Interactive Exercise – Community Collaboration

Jenny Belforte, MPH

Jenny Belforte, Director of Client Services with Healthy Communities Institute, manages the implementation of HCI's products and services with a diverse group of clients, representing hospitals, public health agencies, and community coalitions from around the country. She has worked as a consultant for hospitals and health systems completing their Affordable Care Act requirements of Community Health Needs Assessments and implementation strategies, most notably with the Healthcare Association of Hawaii for two cycles of reports. Ms. Belforte has twelve years of experience in public health and medical research and eight years of experience in internet content and data delivery. She is experienced in working with qualitative and quantitative data as well as presentation of results. She received a Bachelor of Arts in Psychology from University of California, Berkeley and a Master of Public Health in Community Health Sciences from University of California, Los Angeles. She spent her public health internship working in Atlanta at the Centers for Disease Control and Prevention in the Division of Epidemiology.



Blue Zones – Secrets for Living Longer, Better

Nick Buettner

Nick Buettner has first-hand knowledge of the Blue Zones -- places that have the greatest life expectancy and where more people reach age 100 than anywhere else in the world. Nick is the Community and Corporate Program Director for Blue Zones Project and is responsible for taking the Blue Zones' lessons to 27 communities, impacting 1.6 million people's health across the United States.

Using *National Geographic* photography and a dynamic, storytelling delivery, Nick will take you to these longest-lived cultures, sharing his observations from the field, and will provide you with ideas to immediately increase your own healthy longevity and well-being.

Blue Zones

The Blue Zones team has traveled the globe to uncover the best strategies for longevity and happiness. They have identified five places with exceptional life expectancy and health. Then, working with a team of experts, distilled their secrets into nine common denominators he calls Power 9®. What is the optimal diet for making it to a healthy age 90? Should you be running marathons or doing yoga? What supplements work? Does stress really shorten your life? Research from the Blue Zones debunks the most common myths and offers a science-backed blue print for the average American to live another 12 *quality* years.



Behavioral Health Landscape

Andy Keller, PhD

Andy Keller, PhD is a psychologist with more than 20 years of experience in behavioral health policy and is a recognized leader in health and human services integration, behavioral health financing, and implementation of empirically supported practices for adults and children. Dr. Keller was also a founding partner of TriWest Group, a national behavioral health systems consulting firm focused on human service evaluation, community collaboration and management. His work has centered on helping local systems implement evidence-based and innovative care, as well as helping local and state governments develop the regulatory and financial framework to support them. Prior to forming TriWest, Andy worked in Colorado at the health plan level with a leading Medicaid HMO and at the provider level with the Mental Health

Center of Denver. He has directed and led a range of community-based programs, including assertive community treatment teams, adult and child outpatient clinics, school-based and early childhood programs, and specialty programs for older adults and Latino communities.

About The Meadows Mental Health Policy Institute

The Meadows Mental Health Policy Institute is a nonpartisan, nonprofit organization that supports the implementation of policies and programs that help Texans obtain effective, efficient mental health care when and where they need it. The Institute's vision is for Texas to be the national leader in treating people with mental health needs. For more information about the Meadows Institute, please visit texasstateofmind.org.



Value Based Purchasing & Alternative Payment Methods

Matthew Ferrara

Matt is the Director of the Office of Quality Oversight within the Quality and Program Improvement Section at the Texas Health and Human Service Commission (HHSC). This office manages and coordinates quality initiatives within the Texas Medicaid and CHIP programs, as well as across the various Texas Health and Human Service agencies. He has held this position for almost 5 years.

Prior to his employment at HHSC, Matt worked in the mental health and substance use disorder fields for 13 years for the Texas Commission on Alcohol and Drug Abuse, Texas Department of Mental Health and Mental Retardation, and Texas Department of State Health Services. Before state employment, Matt served for 8 years in direct service and executive capacities for a private provider of community based long term service and supports in Central Texas and El Paso. He is a graduate of Texas State University with a major in Social Work.

Day Two



Making Health Care Sustainable: Using Value Based-Care to Transform Patient Outcomes and Minimize Costs

Dr. Paul Hain

Dr. Paul D. Hain was recently named the North Texas Market President at Blue Cross and Blue Shield of Texas (BCBSTX). In this role, he works with sales and account management, network policy development, government and community relations as well as internal and external communications to support the company's interactions in the large and dynamic business community of the Dallas-Fort Worth area and throughout north Texas. He most recently served as the Chief Medical Officer for the North Texas Region.

Prior to BCBSTX, Dr. Hain was Vice President and Medical Director of Population Health and Network Development at Children's Medical Center of Dallas. Before moving to Dallas, Dr. Hain was the Associate Chief of Staff and Medical Director for Quality at Vanderbilt Children's Hospital, where he was the founder of the Pediatric Hospitalist Program. He currently sits on the American Academy of Pediatrics Executive Committee for the Section of Hospital Medicine. Dr. Hain also sits on the State Medicaid Managed Care Advisory Committee.

Academically, Dr. Hain has published in multiple journals and lectured nationally concerning the varied topics of quality improvement, risk management, readmissions, patient throughput, the use of the APR-DRG system, and dashboard use in hospital medicine. He continues to practice medicine and is currently Associate Professor of Pediatrics at UT Southwestern Medical Center and a member of the Division of Hospital Medicine.

Dr. Hain received his MD from the Vanderbilt School of Medicine and he completed his pediatrics residency at Vanderbilt Children's Hospital. Prior to that, Dr. Hain received his BS in Engineering from Rice University and subsequently worked as a corrosion engineer in Alaska.

MCO Panel Moderator



Kristin Jenkins, J.D., M.B.A., FACHE

Kristin Jenkins, J.D., M.B.A., FACHE has worked in healthcare administration since leaving private law practice in 1997. After spending 10 years with JPS Health Network, Kristin was selected as President of the Dallas Fort Worth Hospital Council Education and Research Foundation. Her current work at the foundation includes facilitating collaborative health improvement projects across the North Texas region and leading multiple state and federal contract and grant activities benefiting patients and the community. She has been a guest lecturer for the University of Texas at Austin and University of Texas at Dallas in both Leadership Theory and Uses of Technology as a Tool for Meaningful Healthcare Reform and a Teaching Quizmaster at the University of Texas School of Law. She is currently an adjunct professor of Health Law and Health Regulation for UT Dallas in Richardson. She was a clerk for the Texas Supreme Court in 1993-1994 for Justice Rose Spector.

Ms. Jenkins is Immediate Past Chair of the Tarrant County American Cancer Society Advisory Board, is a member of the United Way of Tarrant County's Health Programming Board and Tarrant County Komen Board. She volunteers with many other local and state healthcare service organizations.

Ms. Jenkins is a recipient of the Modern Healthcare Up & Comer Award, the Dallas Fort Worth Hospital Council Young Healthcare Executive of the Year award, Great Women of Texas and the 40 Under 40 award of Tarrant County, Texas. She has published and presented at numerous national, state and regional conferences on topics including healthcare compliance, quality improvement, community health design and engagement, innovation and collaboration models, health information technology, leadership and healthcare workforce initiatives.

MCO Panelist



Scott Albosta

Scott has over 25 years in managed care and joined CCHP in late April of 2016 as the COO of the plan. Previously, Scott has worked at major carriers including Blue Cross Blue Shield of Texas, United Healthcare, Aetna and Harris Methodist Health Plan in various roles including VP of Network, CFO for Texas and COO.



Dr. Barry Lachman, MPH

Dr. Lachman is Medical Director of Parkland Community Health Plan (PCHP) in Dallas, TX. He has over 35 years-experience in providing care, program development and administration and advocacy for underserved populations. In 1968 he was the originator for the idea for the National Health Service Corps. In 1992 he was honored as Clinician of the Year by the Mid Atlantic Primary Care Association. He is President of the Asthma Coalition of Texas and is a member of the Texas Immunization Stakeholders Advisory Group, the Department of State Health Services Medical Home Workgroup, the Texas Medical Association Committee on Medicaid and the Uninsured, Health Subgroup of the Task Force on Children with Special Needs, Co-Chair of the Texas Pediatric Society Committee on Children with Disabilities,

Chair of the Community Advisory Committee of the University of North Texas Center for Health Disparities, the Steering and Healthcare Committees for Dallas Area Interfaith and the THSteps Process Improvement Workgroup. He is the TPS Chapter Champion for the Asthma Patient Centered Medical Home Project of the American Academy of Pediatrics. In 2008 Managed Healthcare Executive named him as one to the 25 Leaders in Disease Management.

A graduate of Franklin and Marshall College and Temple University School of Medicine, he also has a MPH degree from the University of Washington and is Board Certified in Pediatrics and Preventive Medicine. He presently holds a faculty appointment at the University of Texas Southwestern Medical School and in the past has held faculty appointments at the University of Rochester, University of Washington, Medical College of Wisconsin, Johns Hopkins and University of Kentucky. He is a member of the Board of Temple Shalom and a member of the Tikkun Olam Council.



Toni D. Pierre, MS

Toni Pierre is employed by Amerigroup Texas, Inc. During her 17 year tenure at Amerigroup, Ms. Pierre has served as Associate Vice President of Provider Relations, Practice Management Consultant for the company's Patient Centered Medical Home program and most recently as the Business Change Manager for NAIP (Network Access Incentive Program). She holds BS and MS degrees in Health Planning and Administration from the University of Cincinnati.

Her career accomplishments include the development of the CHIP and Medicare provider networks that support Amerigroup's State contract for the CHIP and Special Needs Plan (Medicare) contract, integration of the physician, hospital and ancillary networks acquired by Amerigroup, and coaching primary care practices on Amerigroup's Patient Center Medical Home model. She currently manages the Network Access Incentive Program (NAIP), a multi-million dollar state-wide initiative committed to improving access and quality of care for managed Medicaid members. In August 2016, Ms. Pierre was named one of the Top 30 Influential Women in Houston by d-mars.com.



Dr. James W. Small, MBA

As the Chief Medical Officer for Aetna Better Health of Texas, Dr. Small oversees utilization and case management for approximately 289,000 health plan members.

Dr. Small has always had a strong interest in public health and epidemiology; this stems from more than a decade practicing both as an occupational physician and as a senior medical director. As Chief of Preventative Medicine in the U.S. Army Corp III, he managed the public health needs of 90,000 soldiers and civilians. His military experience transferred naturally to a focus on community health care in the civilian population. His keen insight and deep respect for underserved people led to his new mission, to provide health services for people who are without health insurance and unable to afford health care. Not surprisingly, Dr. Small's focus on public health has included many years of volunteer service in the community. He often provides mentoring, counseling and free medical care for people at local homeless shelters and crisis centers.

Dr. Small holds master's degrees in business administration, medical management and public health. He is board-certified in Occupational Medicine and in General Preventive Medicine/Public Health through the American Board of Preventive Medicine. Dr. Small has also earned many awards and certifications during his career. He is a Certified Physician Executive (CPE) by the American College of Physician Executives and a certified Diplomate by the American Board of Quality Assurance and Utilization Review Physicians (CHCQM).



The Future of Medicaid

Andy Vasquez

Andy has over 20 years of Texas Medicaid experience. During those years he has helped lead teams through some of the biggest transitions in the history of Medicaid pharmacy benefits. He spent the last 10 years serving as director of the Vendor Drug Program and now serves as a Medicaid & CHIP Services Deputy Associate Commissioner. He leads five offices that recently joined to form the Quality & Program Improvement Section; working to improve the quality of healthcare for low-income Texans, especially people enrolled in Medicaid and CHIP.



Collective Impact: A Model for Addressing Community Health Needs

Matthew Polk, PhD

Matthew Polk has served as the first executive director of the Prosper Waco collective impact initiative since January 2015. Prosper Waco is a community-wide initiative developed through the collaboration of Waco's mayor and other community leaders. The initiative builds on years of collaborative work among numerous stakeholders to improve outcomes in the areas of education, health, and financial security. Prosper Waco serves as the backbone of the initiative to ensure ongoing cross-sector collaboration to address Greater Waco's most pressing needs in measurable ways.

Matthew is a graduate of Baylor University and holds a PhD from Harvard University and an MBA from Baylor. Before joining Prosper Waco, he served as superintendent of Rapoport Academy Public School, a public charter school district in Waco. He and his wife have four children between the ages of 2 and 10.

Breakout Session Presenters



Beyond the Proposal: Developing a Grant Strategy

Michael Overton, PhD

Dr. Michael Overton is the Grant Manager for the John Peter Smith Foundation and a research associate with the Center for Public Management at the University of North Texas [UNT]. In May 2015, he earned his Ph.D. in Public Administration from UNT where he also received his Masters of Public Administration. His research on public management and fiscal health has been published in prominent journals including *The American Review of Public Administration*, *State and Local Government*, and *Public Money and Management*. In 2015, he was awarded the Toulouse Dissertation Award in Social Science for best social science dissertation at UNT. He is a 2016 Lincoln Junior Scholar, a 2017 American Society of Public Administration Founders Fellow, and was also a recipient of the Hatton W. Sumner Scholar Award.



Project Evaluation Tool

Bonnie McCamey, PhD

Bonnie serves as the Regional Manager of Waiver Analytics for RHP 10. In this role, Bonnie advises participating JPS providers and the anchor office on how to accurately define, validate, and analyze their data-driven 1115 Healthcare Transformation Waiver metrics and milestones. Bonnie has more than 20 years of experience in healthcare data analytics and performance measurement reporting, having served as a director of performance measurement at several healthcare organizations in North Texas. She has a Doctorate in Healthcare Administration from the University of Phoenix, a Master's of Science in Computers and Cognitive Systems from the University of North Texas, and a Bachelor's degree in Mathematics from the University of Washington.



Care Coordination and Data Systems Interoperability

Sam Taylor

Sam Taylor is Director of Health and Human Services at Eccovia Solutions. Sam has a Master of Arts degree in Philosophy and Social Policy from American University. With additional training in data systems and an Advanced Project Management Certificate from Stanford University, Sam works with clients on systems development issues in areas including HL7 Standards for transferring data, Meaningful Use, compliance systems and care coordination solutions. He has expertise in Medicaid managed care data management systems and consults nationally with Accountable Care Organizations.