

## Improved Chronic Disease Management - Diabetes Discussion

### Instructions (30 minutes):

1. **20 minutes:**

a. **DISCUSSION QUESTIONS:** Using the materials attached pick one or two of the measures and go through these questions:

i. What have you found to be the most effective strategies to achieve these performance measures?

ii. What challenges have you encountered in working to achieve these performance measures?

iii. Are there any opportunities to collaborate with other providers serving the same patients to achieve common performance measures?

2. **10 minutes:** Volunteers from groups will report key thoughts or questions to larger group.

- **Materials:**

- Discussion Questions

- List of Measures in the Bundle and Which DSRIP providers have those measures

- List of activities providers are implementing to achieve their measures (not all inclusive)

- **Note Taker:** Record thoughts and comments on post it paper:

- Identify the measure(s) discussed

- Key notes

- Questions

- Unique Ideas

- **Introductions (very quick):** Name, Organization, Your Role, Overall approach to achieving measure selected (in two sentences or less)

## A1: Chronic Disease Management: Diabetes Care

Measure ID	Measure Name	Providers
A1-111	Comprehensive Diabetes Care: Eye Exam (retinal) performed	Baylor Medical Center At Irving Baylor University Medical Center Baylor All Saints Medical Center
A1-112	Comprehensive Diabetes Care: Foot Exam	Presbyterian Hospital Of Dallas (TX Health Resources Texas Health Presbyterian Hospital Denton Presbyterian Texas Health Presbyterian Hospital Kaufman dba Pre Baylor Medical Center At Irving Dallas County Hospital District dba Parkland Health Methodist Hospital of Dallas Methodist Dallas Med Ctr Baylor University Medical Center Harris Methodist Fort Worth Hospital Harris Methodist Southwest Hospital Texas Health Harris Methodist Hospital Stephenville Tarrant County Hospital District dba JPS Health Network Harris Methodist Northwest Hosp (Azle) Texas Health Arlington Memorial Hospital Texas Health Harris Methodist Hospital Cleburne Baylor All Saints Medical Center Texas Health Harris Methodist HEB UNTHSC at Fort Worth Wise Clinical Care Associates Texas Health Huguley INC dba Huguley Memorial Me Texas Health Harris Methodist Hospital Alliance Rockwall County Helping Hands, Inc. UHS Texoma, Inc. dba Texoma Medical Center
A1-115	Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)	Presbyterian Hospital Of Dallas (TX Health Resource Texas Health Presbyterian Hospital Denton Presbyterian Texas Health Presbyterian Hospital Kaufman dba Pre Baylor Medical Center At Irving Dallas County Hospital District dba Parkland Health Methodist Hosp of Dallas Methodist Dallas Med Ctr Baylor University Medical Center Harris Methodist Fort Worth Hospital Harris Methodist Southwest Hospital Texas Health Harris Methodist Hospital Stephenville

Measure ID	Measure Name	Providers
		<p>Tarrant County Hospital District dba JPS Health Ne  Harris Methodist Northwest Hosp (Azle)  Texas Health Arlington Memorial Hospital  Texas Health Harris Methodist Hospital Cleburne  Baylor All Saints Medical Center  Texas Health Harris Methodist HEB  UNTHSC at Fort Worth  Wise Clinical Care Associates  Texas Health Huguley INC dba Huguley Memorial Me  Texas Health Harris Methodist Hospital Alliance  Rockwall County Helping Hands, Inc.  UHS Texoma, Inc. dba Texoma Medical Center</p>
A1-207	Diabetes care: BP control (<140/90mm Hg)	<p>Dallas County Hospital District dba Parkland Health  Methodist Hosp of Dallas Methodist Dallas Med Ctr  Baylor University Medical Center  Harris Methodist Fort Worth Hospital  Harris Methodist Southwest Hospital  Texas Health Harris Methodist Hospital Stephenville  Tarrant County Hospital District dba JPS Health Ne  Harris Methodist Northwest Hosp (Azle)  Texas Health Arlington Memorial Hospital  Texas Health Harris Methodist Hospital Cleburne  Baylor All Saints Medical Center  Texas Health Harris Methodist HEB  UNTHSC at Fort Worth  Wise Clinical Care Associates  Texas Health Huguley INC dba Huguley Memorial Me  Texas Health Harris Methodist Hospital Alliance  Rockwall County Helping Hands, Inc.  UHS Texoma, Inc. dba Texoma Medical Center</p>
A1-500	PQI 93 Diabetes Composite (Adult short-term complications, long-term complications, uncontrolled diabetes, lower-extremity amputation admission rates)	<p>Presbyterian Hospital Of Dallas (TX Health Resourc  Texas Health Presbyterian Hospital Denton Presbyte  Texas Health Presbyterian Hospital Kaufman dba Pre  Baylor Medical Center At Irving  Dallas County Hospital District dba Parkland Health  Methodist Hosp of Dallas Methodist Dallas Med Ctr  Baylor University Medical Center  Harris Methodist Fort Worth Hospital</p>

Measure ID	Measure Name	Providers
		<p>Harris Methodist Southwest Hospital  Texas Health Harris Methodist Hospital Stephenville  Tarrant County Hospital District dba JPS Health Ne  Harris Methodist Northwest Hosp (Azle)  Texas Health Arlington Memorial Hospital  Texas Health Harris Methodist Hospital Cleburne  Baylor All Saints Medical Center  Texas Health Harris Methodist HEB  Wise Clinical Care Associates  Texas Health Huguley INC dba Huguley Memorial Me  Texas Health Harris Methodist Hospital Alliance  Rockwall County Helping Hands, Inc.  UHS Texoma, Inc. dba Texoma Medical Center</p>
A1-508	Reduce Rate of Emergency Department visits for Diabetes	<p>Presbyterian Hospital Of Dallas (TX Health Resource  Texas Health Presbyterian Hospital Denton Presbyterian  Texas Health Presbyterian Hospital Kaufman dba Pre  Baylor Medical Center At Irving  Dallas County Hospital District dba Parkland Health  Methodist Hosp of Dallas Methodist Dallas Med Ctr  Baylor University Medical Center  Harris Methodist Fort Worth Hospital  Harris Methodist Southwest Hospital  Texas Health Harris Methodist Hospital Stephenville  Tarrant County Hospital District dba JPS Health Ne  Harris Methodist Northwest Hosp (Azle)  Texas Health Arlington Memorial Hospital  Texas Health Harris Methodist Hospital Cleburne  Baylor All Saints Medical Center  Texas Health Harris Methodist HEB  Wise Clinical Care Associates  Texas Health Huguley INC dba Huguley Memorial Me  Texas Health Harris Methodist Hospital Alliance  Rockwall County Helping Hands, Inc.  UHS Texoma, Inc. dba Texoma Medical Center</p>

## D5: Pediatric Chronic Disease Management: Diabetes

Measure ID	Measure Name	Providers
D5-211	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/ Adolescents	Children's Medical Center of Dallas
D5-406	Diabetes Short-term Complications Admission Rate (PDI 15)	Children's Medical Center of Dallas
D5-T07	Innovative Measure: Diabetes Outpatient Care Management (Care Coordination)	Children's Medical Center of Dallas

### RHP 9, 10, & 18 Activities Providers are Implementing to Achieve Diabetes Measures

Common Themes	Activity	Provider
Utilization of care teams that are tailored to the patient's health care needs, including non-physician health professionals, such as pharmacists doing medication management; case managers providing care outside of the clinic setting via phone, email, and home visits; etc.	<p>In DY2-6 we focused on creating the services and infrastructure for a PCMH, now, through its establishment and success, we will focus on prevention as well as the high need populations of Diabetes through providing integrated, coordinated and structured PCMH care model.</p> <p>UNTHSC aims to utilize multidisciplinary teams to improve patient care across the system. Clinical pharmacists will perform medication therapy management services for UNTHSC patients. Additionally, UNTHSC is implementing a health coaching program. The health coaching team will help patients address social determinants of health. Primary care training programs will enhance chronic care management and better integrate health coaching and clinical pharmacist services with primary care.</p>	<p>Baylor Medical Center Irving</p> <p>UNTHSC</p>
Provision of coordinated services for patients under Patient Centered Medical Home (PCMH) model, which incorporates empanelment of patients to physicians, and management or chronic conditions and preventive care	<p>White Rock has partnered with Mission East Dallas, a local FQHC that is a certified PCMH to improve access to primary care services available to LIU in the East Dallas, Mesquite and Garland communities.</p> <p>124 Providers will be committed to the interventions and 33 primary care locations will be impacted and covered under Core Activity- Patient Centered Medical Home.</p>	<p>Tenet Hosp Ltd dba Doctors Hosp at White Rock</p> <p>Cook-Fort Worth Children's Medical Center</p>
Utilization of care management and/or chronic care management	Patient education and self-management are essential tools for patients to be successful in the management of their chronic health conditions.	Tarrant County Hospital District dba JPS Health Ne

Common Themes	Activity	Provider
<p>services, including education in chronic disease self-management</p>	<p>Our patient population often has limited understanding of what they can do to help manage their chronic health conditions.</p> <p>Provider refers HELP patients to the evidence-based Stanford Chronic Disease Self-Management Program. HELP program also includes disease specific education at each visit through cohort visits.</p>	<p>Texas Health Hospitals</p>
<p>Implementation of evidence-based strategies to empower patients to make lifestyle changes to stay healthy and self-manage their chronic conditions</p>	<p>Disease management emphasizes prevention of disease-related exacerbations and complications using evidence-based guidelines and patient empowerment tools. It can help manage and improve the health status of a defined patient population over the entire course of a disease.</p> <p>The Total Diabetes Care program is a continuation project from DY6. This program has grown significantly mainly due to our two Certified Diabetes Educator (CDE) nurses that are instrumental in the training and education for the diabetes patient population. This program serves Wise county and surrounding areas with recurring visits to the surrounding towns of Boyd, Alvord, and Bridgeport helping patients with education, availability, and access to care.</p>	<p>Dallas County Hospital District dba Parkland Health</p> <p>Decatur Hospital Authority dba Wise Reg Health System</p>