Project Evaluation Tool
DY6 Sustainability Project Evaluation Requirement

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Sustainability Requirement: Project Evaluation

- The RHP 10 Anchor Team developed a Project Evaluation tool that meets the requirements of the DY6 Sustainability Planning template.
- The template is a 3 page Word document with an accompanying instruction document that will be posted to the RHP10 LC website.
- The key elements included in the template are:
  - Project Challenges, Objectives, and Target Population
  - Alignment with Community Needs and Organizational Goals
  - Financial funds achieved within each DY
  - Achievement percent achieved within each DY
  - Triple Aim impact on improving patient care
  - QPI and Category 3 metric graphs across the DYs
  - Key to Success, Improvements Still Needed, and Replication Across the State possibilities
These sections can be copied and pasted straight from your project narrative.

<table>
<thead>
<tr>
<th>Project Name</th>
<th>The Objectives</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;Project Name&gt;</td>
<td></td>
</tr>
<tr>
<td>&lt;Project Short Description&gt;</td>
<td></td>
</tr>
</tbody>
</table>

The Challenges

- 
- 
- 
- 

Copy and Paste from Narrative

Target Population

Target Population description from the narrative
Alignment Section

**Alignment Score:** 

Score = number of Community Needs + Org Goals

**Community Needs Addressed**

- [ ]
- [ ]
- [ ]

**Organizational Goals Impacted**

- [ ]
- [ ]
- [ ]

- Copy and paste the Community Needs Addressed from your project narrative
- Compare your project objectives and metrics to your Organizational Goals or KPIs
- List all the Org Goals or KPIs that are impacted by your project
- Alignment Score = # of Community Needs + # of Organizational Goals
Financial & Achievement Sections

Example:

**Financial Score: **3

\[
\text{Score} = \frac{\text{Total } \$ \text{ Achieved in DY}}{1,000,000}
\]

<table>
<thead>
<tr>
<th>DY</th>
<th>Allocated Value</th>
<th>Achieved in DY</th>
</tr>
</thead>
<tbody>
<tr>
<td>DY2</td>
<td>$1,338,223</td>
<td>$1,338,223</td>
</tr>
<tr>
<td>DY3</td>
<td>$1,465,989</td>
<td>$241,378</td>
</tr>
<tr>
<td>DY4</td>
<td>$1,577,817</td>
<td>$788,909</td>
</tr>
<tr>
<td>DY5</td>
<td>$1,709,153</td>
<td>$1,438,599</td>
</tr>
<tr>
<td>Total</td>
<td>$6,091,182</td>
<td>$3,807,109</td>
</tr>
</tbody>
</table>

**Achievement Score: **9

\[
\text{Score} = 1 \text{ point for every } 25\% \text{ Total } \% \text{ Achieved per DY}
\]

<table>
<thead>
<tr>
<th>DY</th>
<th>Carried Forward</th>
<th>% Achieved = X pts</th>
<th>% Achieved = X pts</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$ \text{Allocated} - $ \text{Achieved}</td>
<td>$\text{Achieved} / $\text{Allocated}</td>
<td>$\text{Achieved} / $\text{Allocated}</td>
</tr>
<tr>
<td>DY2</td>
<td>$0</td>
<td>100% = 4 pts</td>
<td></td>
</tr>
<tr>
<td>DY3</td>
<td>$1,224,611</td>
<td>16% = 0 pts</td>
<td></td>
</tr>
<tr>
<td>DY4</td>
<td>$788,908</td>
<td>50% = 2 pts</td>
<td></td>
</tr>
<tr>
<td>DY5</td>
<td>$270,554</td>
<td>84% = 3 pts</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$2,284,073</td>
<td>62.5%</td>
<td></td>
</tr>
</tbody>
</table>

- Enter the project’s Total Allocated Value each year including Cat 3s.
- Enter the combined Round 1 & 2 dollars achieved during each DY
- Financial Score = 1 point for every $1M Achieved (round down)
- Enter the dollars carried forward from each DY into the next
- Calculate the % Achieved within each DY ($ Achieved / $ Allocated)
- Achievement Score = 1 point for every 25% each DY (not overall)
Triple Aim Impact Sections

• Triple Aim Score = Sum of Scores for each of the Triple Aim Sections
• Rate your project’s impact on each of the Triple Aims (1 – 5 points)
  • 1 = Very Little, 2 = Some, 3 = Moderate, 4 = High, 5 = Very High
• In each section list the project interventions that have demonstrated improvement in patient care in each of the three areas.
• Quality and Experience of Care
  • Quality of Care and Patient Satisfaction metrics go here
• Population Health Management
  • Population Health and Care Transition metrics go here
• Reduction of Cost of Care
  • Cost, LOS, and Avoidable Hospital Visits go here
Triple Aim – Exercise 1
Instructions page 3 (10 minutes)

• Some metrics could go in more than one section
• Readmissions is an example of a metric that can fit in all 3
• Classify which of the 5 exercise metrics are appropriate for each of the Triple Aims – place an X in each applicable section
• Compare and discuss your answers with others at your table

• In the blank grid at the bottom of the page, list your project’s QPI, category 3 metrics, and data-driven milestones measured over the DYs
• Classify which of your metrics are appropriate for each of the Triple Aims – place an X in each applicable sections
• If you have a section without at least one metric, try to think of a valid variation of a metric from a section with several that might fill the gap
In order to justify an Impact Score from 1: Very Little to 5: Very High, you need to be able to quantify the impact of your project interventions on improving patient care.

Use actual numeric results from your metrics over the years to show how much improvement was achieved through your interventions.

A “Very Effective” impact statement includes all three elements:

- Specific Intervention (what did you change or add)
- Demonstrated Outcome (how did it improve patient care)
- Quantifiable Data Points (show both baseline/pre-intervention rates and current/post-intervention rates)

Don’t just say “The rate increased from X% to Y%” – tell us how

In the exercise, rate each example and re-write it more effectively

Make up improvement numbers when none are given.
Triple Aim – Reduction of Cost
Charges v. Costs v. Variable Costs

• Reduction of Costs of Care estimates should not be based on Charges
• “Charges” is the amount put on the Bill or Claim Costs
• A basic estimator for Cost to Charge ratio is 30% (Charge x 0.30)
• But only 15% - 20% of costs vary by patient volume (Charge x 0.05)
• If your organization has a mature Cost Accounting System, ask Finance for your average Variable Direct Cost per type of visit
• If not, you can estimate using the Charge x 0.05 per avoided visit.

<table>
<thead>
<tr>
<th>Visit Type</th>
<th>Charges</th>
<th>Cost (30%)</th>
<th>VDC (5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>$3,000</td>
<td>$900</td>
<td>$150</td>
</tr>
<tr>
<td>Inpatient</td>
<td>$30,000</td>
<td>$9,000</td>
<td>$1,500</td>
</tr>
<tr>
<td>Clinic Visit</td>
<td>$300</td>
<td>$90</td>
<td>$15</td>
</tr>
</tbody>
</table>
Once you have completed the 4 scored sections, copy your scores to the “Total Weighted Score” grid.

Each section is weighted to give more weight to Alignment and Triple Aim than to Financial and Achievement.

This keeps the high dollar projects from overshadowing the smaller projects that may have a very high impact on a small target population.

A Weighted Score of around 10 points has an Average Impact.

For DY2-DY5 from 28 projects:
- Median Score: 9.5
- Mean Score: 10.5
- Low Score: 6.5
- High Score: 17.4

DY6 Financial & Achievement data will add 0.2 – 0.5 points.
QPI and Category 3 Graphs

1. Gather your QPI and Cat 3 Goals and Results from DY3-DY6 into the grid on page 2 of the Instructions

<table>
<thead>
<tr>
<th>QPI</th>
<th>Result</th>
<th>Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>DY3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DY4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DY5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DY6</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cat 3</th>
<th>Result</th>
<th>Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>DY3 (BL)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DY4 (PY1)</td>
<td></td>
<td>No Goal</td>
</tr>
<tr>
<td>DY5 (PY2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DY6 (PY3)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. Right Click graph
3. Choose Edit Data
4. Enter into pop-up Excel window
5. Close window
6. Graph Updates automatically
Key to Success and Future Possibilities

Our Key to Success
Briefly describe what has been the primary key to the project’s success.

Future Possibilities

<table>
<thead>
<tr>
<th>Improvements Still Needed</th>
<th>Replication Across the State</th>
</tr>
</thead>
<tbody>
<tr>
<td>Briefly describe Barriers, Unmet Needs, Opportunities for Improvement and Possible Adjustments for the Future.</td>
<td>Briefly describe project Interventions that could be replicated across the state and possible barriers to replication.</td>
</tr>
<tr>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>

You’ve done a lot of great things, but select the ONE KEY thing your project did that had the biggest impact.

This section will help you start thinking about what changes, expansions, and enhancements you can make in DY7-DY8.
For more information

Contact Information:
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Two documents will be loaded to the RHP 10 website:
http://rhp10txwaiver.com/

• DSRIP project Evaluation Template – Blank.docx
• Learning Collaborative Evaluation Tool Instructions.docx